GEORGIAN

High Rise Flats For Rent in Silver Spring

August 27, 2008

Dear Ms. Jennifer Roberts:

I would like to recommend MKN Parking, Incorporated to you. MKN has been managing the garage at the Georgian since 2007 and they do a fantastic job!

Before MKN arrived, the parking garage management was in complete disarray. There were numerous complaints about poor service from the previous garage management company, there were not enough parking spots for the residents and there was even corruption. Mohamed Idris, President and owner of MKN, is largely the reason for this company's stellar performance and ability to turn a dysfunctional garage into one that operates as the model of efficiency. Mohamed has a staff of friendly, well-dressed professionals who smile as they greet you and are eager to be of service. MKN came to the property in 2007 and immediately cleaned out the garage and removed abandoned vehicles and got the non-paying cars towed out. They started a valet service for our leasing prospects that is both easy to use and a wonderful amenity to offer to prospects as they first visit our property. MKN also developed a plan where they know who is in the garage at any moment and they made large numbers of spaces available for residents who were on waiting lists for months. Updates to the garage are made in a timely fashion; garage door overhauls and painting were just done two weeks ago! Lastly, the monthly revenue check is always paid in a timely fashion and all issues in the garage are handled with alacrity and professionalism.

Mohamed and his team are a pleasure to work with. I recommend them to you with my complete assurances that you will be completely satisfied with their professionalism and the courteous service you will receive as a very valued client.

Sincerely,

Gita Lainez

Gita Lainez
Regional Manager
Riverstone Residential properties, Inc.
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